

Family Support/Visiting

Licensed supportive living, long-term care and hospice

Designated family/support persons

- Each resident or alternate decision maker may designate up to 4 persons who are essential to maintaining mental and physical health.
- Multiple residents may have the same designated family/support persons.
- Designated persons have site access.
- Talk to your site contact about establishing a consistent schedule.

Other visitors

- Resident health and circumstances, and the wishes of the majority of residents, will determine if others can visit indoors.
- Outdoor visits must be supported.
- Talk to your site contact for processes, including space maximums and scheduling.

Safe visiting practices

- Assess your risk of unknown exposure to COVID-19:
 - Vaccination status
 - Adherence to public health rules
 - Other risks in daily life
- Use personal protective equipment and maintain physical distancing.
- Ensure consistent hand hygiene.
- Use additional safety precautions for safe touching and when wearing a mask interferes with the visit.

All persons must:

- Coordinate visits with site contact.
- Have your health screened at entry.
- Read and follow site policies and **Safe Visiting Practices**.
- Only visit with the resident(s) you are supporting or visiting.
- Wear a mask indoors. Wear one outdoors if you can't maintain physical distancing.
- Ensure you are visiting with members of the same household if you are an indoor social visitor. Visits in extenuating circumstances are not social visits.

What is a risk tolerance assessment?

This is a site-level approach to understand the ability of the site to accept increased risk of exposure to COVID-19. It will inform:

- Resident decision making for indoor social visits
- Site based processes

Factors that may affect a site's risk tolerance include: collective vaccination status, layout and type of site, room types, residents' health status, the risk tolerance of people on site, and COVID-19 prevalence in the community.