



Date: November 22, 2021

Dear Residents and loved ones of Allen Gray Care Centre,

We are a “Site Under Investigation”

We have a staff member who tested positive for Covid-19 as of Nov. 20, 2021. (We are a "Site under investigation", which means we are not on an outbreak for Covid-19). There was no breach in PPE and no exposure to residents on the units when staff member worked here. We are completing rapid screening for staff daily on the units.

Please see below recommendations from CDC:

- Daily symptom screening for affected/ potentially exposed residents (Residents weren't exposed).
- Twice daily high touch and low touch cleaning.
- Use of face shield when providing direct care to residents.
- Maintain strict hand hygiene.
- Admission/ discharges/ transfers using the established risk assessment worksheet (RAW).

Please read these guidelines before your next visit:

- Please do not visit the Site unless you are fully vaccinated.
- Only two family members are allowed to visit residents on the units. Please do not visit residents other than your loved ones. Please stay in resident's room as much as possible to avoid exposure to other residents.
- Please continue to **wear mask and face shield at all times** while you are in the building.
- Visitors should refrain from eating/drinking at the Site.

As COVID-19 cases still continue to occur in the community, we would like to encourage everyone eligible to get immunized against COVID-19 as soon as possible. Immunization protects yourself and others and helps to prevent severe illness and hospitalization.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, Thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC

Charlotte McFadden, CEO