



Date: May 05, 2023

Dear Residents and Loved Ones of Allen Gray Care Centre,

We are on "Confirmed Covid-19 Outbreak as of April 14, 2023"

Residents:

Second Floor: We had a total of 23 residents tested positive for Covid-19. All 23 residents are off isolation already. Unfortunately, 1 resident passed away due to other underlying conditions.

Third Floor: We had a total of 9 residents tested positive for Covid-19. 8 residents are off isolation already and 1 resident remains on isolation.

Recreation: Group activities are cancelled and 1:1 recreation activity in all houses. They are helping with hand hygiene for residents, high touch cleaning, feeding, hydration and basic care needs for residents.

Hair Salon- is open for all residents except for those residents in isolation.

Since we are still on outbreak, we ask that you restrict your visits to the Site. We are allowing only Essential and End of Life visits at this time.

If you are exposed and if you have any symptoms, please do not visit the site.

Residents in LTC are not allowed to go down to the main cafeteria while we are on outbreak.

We are continuing to follow all guidelines from the PH, CDC and AHS. Tentative lift date will be May 15, 2023

We implemented the following guidelines:

1. Mask at ALL times in the facility and ensuring you are physically distanced from others.
2. High touch cleaning, 2 times a day and low touch cleaning once daily.
3. Removed shared items (e.g. salt shakers)
4. Follow break room guidelines. Main Dining/cafeteria maximum 2 people on a table,
5. Rigorous hand hygiene.
6. Staff are not to enter facility if they have symptoms, if symptoms developed during their shift to notify manager and leave immediately.
7. Monitor symptoms of residents daily. Currently focus on swabbing any symptomatic residents.
8. Visitors who choose to visit should be advised of potential risk of exposure to practice good hand hygiene and limit visit to one (1) resident and exit the facility immediately after the visit.
9. Visitors/DSP should be advised of potential risk of exposure if visiting a symptomatic resident.
10. Maintain isolation of symptomatic residents. Discourage visitations especially for symptomatic and COVID + residents. If visitors decided to visit symptomatic/COVID + resident, ensure they are donning and doffing PPE appropriately.



The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC