



Date: August 16, 2022

Dear Residents and Loved Ones of Allen Gray Care Centre,

At Allen Gray, our staff and visitors must continue to follow all public health guidelines while we are on this pandemic, which includes continuous masking, physical distancing, hand hygiene, donning/doffing etc with suspected cases of Covid-19 symptoms.

“If you are exposed and if you have any symptoms, please do not visit the site”. We have few staff tested positive for Covid-19, but thankfully they didn’t meet the criteria for the outbreak at this time. We are continuing to screen all resident’s symptoms checks daily for 7 days on Second floor.

It also came to my attention that some of the family members are hesitant to wear masks while visiting residents on the units even with reminders. Some of their masks are kept under their nose, which is not acceptable. If we notice this is happening while visiting residents on the units, we will give you a warning for the first time and if it continues to happen, we will ask you to leave the building. **It is mandatory that all visitors must continue to wear masks for the duration of their visit.**

Measures that are Maintained /to be followed:

- Visitors to use a Level 3 surgical mask at the main entrance; must be continually masked for the duration of their visit
- We recommend that only 4 people will be allowed in the Private rooms and 2 people in Semi private rooms. Otherwise you can take the resident to the Chapel or indoor courtyard, if more than 4 people.
- If someone develops respiratory symptoms while visiting, they should distance themselves, wear a mask, wash their hands, and leave the facility as promptly as possible.
- Wear mask ALL times in the facility, with the exception of when eating/drinking during meals. Please ensure you are physically distanced from residents when you remove your mask during meals. If you decided to eat while visiting your loved ones, please go to a private space (resident room, main dining area on the main floor, chapel or indoor courtyard).
- Follow rigorous hand hygiene
- Please disinfect the table after your visit.
- Visit within the resident/individuals room only or a private area close to the room where there are no other residents/individuals/families.
- Children age three and up should wear a mask upon entering the site.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously.

Again, Thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC