



Date: June 29, 2022

Dear Residents and Loved Ones of Allen Gray Care Centre,

At Allen Gray, our staff and visitors must continue to follow all public health guidelines while we are on this pandemic, which includes continuous masking, physical distancing, hand hygiene, donning/doffing etc with suspected cases of Covid-19 symptoms.

If you are exposed and if you have any symptoms, please do not visit the site.

As we are moving to Step 3 -Continuing Care guidelines, please see the updates below and you must adhere to those guidelines upon your visit:

Measures that are being rescinded:

- The single-site staffing policy is removed so there is no longer a blanket policy restricting unvaccinated workers from moving between sites. But At Allen Gray, all our staff working here are fully vaccinated.
- Enhanced cleaning and disinfection is no longer required. House keeping staff will continue to do pre pandemic high touch and low touch cleaning. Enhanced cleaning may be required during outbreaks.
- Active health screening for staff and visitors upon entry to the facility is no longer required. (Please see below process on entry screening).
- Resident health screening upon return from absence is no longer required unless remains symptomatic.
- Masking for unvaccinated residents upon return from absence is no longer required.
- Quarantine for residents returning from other health settings are no longer required upon admission /return.

Measures that are Maintained /to be followed:

We will be sending out a survey for you to provide your feedback to our visitation policy. Implementation date is as of Monday, July 04, 2022.

- **Entry Screening:** We will have a huge sign reminding people to put on a clean new mask. Please complete the screening upon entering the door and if you answer "No" to those questions then go on to sign the In & Out sign in sheet and proceed to the units to visit your loved ones. If you answer "yes" to any of those questions, then please leave the site immediately. (if in any doubt, speak to the receptionist).
- We will be opening the back door for easy access. Please make sure to complete the screening questions, hand hygiene and wear a mask upon your entry.
- Visitors to use a Level 3 surgical mask at the main entrance; **must be continually masked for the duration of their visit**
- We recommend that only 4 people will be allowed in the Private rooms and 2 people in Semi private rooms. Otherwise you can take the resident to the Chapel or indoor courtyard, if more than 4 people.




- If someone develops respiratory symptoms while visiting, they should distance themselves, wear a mask, wash their hands, and leave the facility as promptly as possible.
- Wear mask ALL times in the facility, with the exception of when eating/drinking during meals. Please ensure you are physically distanced from others. If you decided to eat while visiting your loved ones, please go to a private space (resident room, main dining area on the main floor, chapel or indoor courtyard).
- Follow rigorous hand hygiene
- Please disinfect the table after your visit.
- Visit within the resident/individuals room only or a private area close to the room where there are no other residents/individuals/families.
- Children age three and up should wear a mask upon entering the site.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, Thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC, 

Charlotte McFadden, CEO