



Date: January 10, 2022

Dear Residents and loved ones of Allen Gray Care Centre,

We are on "Confirmed Covid-19 Outbreak" as of Dec.31, 2021

We have a total of **11 active staff members** tested positive for covid-19 as of today (may have been acquired from the community). **Six staff members recovered** and returned to work already. Few more staff remains symptomatic and waiting for their PCR results at this time. We are still able to manage the kitchen services and providing tray services to both LTC units and Lodge residents. Cafeteria will be open as of tomorrow, Jan.11, 2021 for staff only.

Second Floor: We have a total of **5 residents in "Aspen"** tested positive via Rapid Antigen Screening. This needs to be confirmed with PCR testing and their results are still pending. All symptomatic residents are isolated in their rooms in Aspen to prevent further exposure to other residents.

Lodge: We have **one resident tested positive** (confirmed by PCR testing) in Lodge. Another resident is symptomatic as of today, and rapid testing was positive. Waiting for Home care to do PCR testing to confirm the result.. Symptomatic residents are isolated in their rooms. We are asking all residents in Lodge to stay in their rooms, wearing mask and providing tray services.

We are following all guidelines from the PH, CDC and AHS.

We will **only** allow the following types of visitation during Outbreak:

- End of Life
- Significant change in condition
- Essential Visits (Feeding residents)

Please evaluate your own need to be present at the site, with each visits. Also any visiting person from high risk areas please evaluate your own need to be physically present (based on resident need), to help in limiting the amount of people entering our site. Please contact the unit Manager for approval. It is best to limit the number of people entering to our site at this time.

Visits to the site are **suspended** at this time. We understand the importance of connecting with families; we encourage you to stay in touch with your loved ones through our Virtual Visits via FaceTime or Skype.

We implemented the following guidelines:

1. Mask and Eye protection at ALL times in the facility, with the exception of when eating/drinking during meals (for staff only), ensuring you are physically distanced from others.
2. High and low touch cleaning, 3 times a day
3. Active screening of both staff and visitors. Active screening is defined as verbally asking every staff and visitor each screening questions.
4. Rapid Screening for all staff on a daily basis



5. Removed shared items (e.g. salt shakers)
6. Main Dining/cafeteria maximum 2 people on a table, however if space allows, one person per table.
7. Daily break room audits
8. Rigorous hand hygiene
9. Staff are not to enter facility if they have symptoms, if symptoms are developed during their shift to notify manager and leave immediately.
10. Monitor symptoms of residents. Currently focus on swabbing symptomatic residents.
11. Perform rapid test 1, 3, 7 days and symptoms screening for residents who are close contacts.
12. Use disposable cutlery and plates when serving meals.
13. Hair salon can remain open (except for Lodge and Aspen residents), no groups and use of masks at all times
14. Recreation can have small group activities as long as the residents are physically distant from one another (10 people max).
15. Discourage visitations especially for symptomatic and COVID + residents. If visitors decide to visit symptomatic/COVID + resident, ensure they are donning and doffing PPE appropriately. Encourage different form of visitation (E.g. virtual visits)

Virtual Bookings can be done by calling 780-469-9606 and dial in the following extensions:

For Lodge Ext. 211 or 261 and look for Poonam. Poonam will be booking virtual calls for Lodge residents Monday to Friday.

For 2nd Floor Residents Ext. 212 and look for Ellen or email visit2@allengray.ab.ca

For 3rd Floor Residents Ext. 254 and look for Rhea or email visit3@allengray.ab.ca

- We will be confirming your booking through email or phone call
- We are accepting Bookings Monday to Friday except statutory holidays from 8 am to 3 pm.
- The Virtual Visitation Schedules remains same as before.

As COVID-19 cases still continue to occur in the community, we would like to encourage everyone eligible to get immunized against COVID-19 as soon as possible. Immunization protects yourself and others and helps to prevent severe illness and hospitalization.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, Thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC

Charlotte McFadden, CEO