



Date: January 05, 2021

Dear Residents and loved ones of Allen Gray Care Centre,

We are on “Confirmed Covid-19 Outbreak” as of Dec.31, 2021

We have five more staff members tested positive for covid-19 as of today (may have been acquired from the community). One staff member already back to work and two more staff will be coming back to work as of tomorrow. We are still able to manage the kitchen services and providing tray services to the both LTC units and Lodge residents. Cafeteria will be temporarily closed until further notice.

We are following all guidelines from the PH, CDC and AHS.

If you are exposed and if you have any symptoms, please do not visit the site. **We ask that you limit your visit as much as possible while we are on the outbreak.** It is also important to provide alternate communication options such as video chat and phone calls”.

This is a reminder to take extra precaution while in the facility, we are seeing an increased number of COVID-19 cases in the community, with 34,276 active cases of COVID-19 in Alberta as of January 4/22.

We implemented the following guidelines:

1. Mask and Eye protection at ALL times in the facility, with the exception of when eating/drinking during meals (for staff only), ensuring you are physically distanced from others.
2. High and low touch cleaning, 3 times a day
3. Active screening of both staff and visitors. Active screening is defined as verbally asking every staff and visitor each screening questions.
4. Removed shared items (e.g. salt shakers)
5. Follow break room guidelines. Staff breakroom on the floors should only have maximum 3 people in the room at a time. Main Dining/cafeteria maximum 2 people on a table, however if space allows, one person per table.
6. Daily break room audits
7. Rigorous hand hygiene
8. Discourage car pooling with staff members
9. Staff are not to enter facility if they have symptoms, if symptoms are developed during their shift to notify manager and leave immediately.
10. Monitor symptoms of residents. Currently focus on swabbing symptomatic residents.
11. Perform rapid test 1, 3, 7 days and symptoms screening for residents who are close contacts.
12. Use disposable cutlery and plates when serving meals.
13. Hair salon can remain open, no groups and use of masks at all times
14. Recreation can have small group activities as long as the residents are physically distant from one another (10 people max).



15. Discourage visitations especially for symptomatic and COVID + residents. If visitors decide to visit symptomatic/COVID + resident, ensure they are donning and doffing PPE appropriately. Encourage different form of visitation (E.g. virtual visits)

Please read these guidelines before your next visit:

- Please limit or temporarily discontinue visits while we are on the Covid-19 outbreak.
- Please do not visit the Site unless you are fully vaccinated. Otherwise, please bring a negative PCR/Rapid test upon visits.
- Only two family members are allowed to visit residents on the units. Please do not visit residents other than your loved ones. Please stay in resident's room as much as possible to avoid exposure to other residents.
- Visitors should refrain from eating/drinking at the Site at all times.

As COVID-19 cases still continue to occur in the community, we would like to encourage everyone eligible to get immunized against COVID-19 as soon as possible. Immunization protects yourself and others and helps to prevent severe illness and hospitalization.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, Thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC

Charlotte McFadden, CEO