



Date: December 22, 2021

Dear Residents and loved ones of Allen Gray Care Centre,

As you all know, the Omicron variant of Covid-19 is rising in the community. It is more easily spread than other Covid-19 variants. Christmas is around the corner and we understand that it is important for you to visit your loved ones here at the site. But I would caution as the the numbers are going up and we want to protect the safety of our residents and staff who are working here. If you are exposed and if you have any symptoms, please do not visit the site. We also encourage everyone to take the Covid-boosted dose as it provides 75 % protection for against Covid-19.

There is a new form for visitor screening. (Please see the attached Memo from AHS).

“Being implemented today, Tuesday, December 21, 2021, site access will be temporarily limited for designated support persons and visitors who are close contacts of a confirmed or probable case of COVID-19. The limitation will pertain to all designated support persons and visitors, even if they are fully immunized, until we have more information about the risks of transmissibility posed by Omicron.

This means that anyone who is a close contact of someone with COVID-19 or has a case of COVID-19 in their home cannot access continuing care sites as a designated support person or visitor for **14 days** from the date of their last exposure.

Given this additional limitation to access, it is extremely important that frontline staff work with residents and their designated support persons to arrange for an alternate designated support person, should the primary not be able to access the site. It is also important to provide alternate communication options such as video chat and phone calls”.

The following measures needs to be followed in order to mitigate the spread of Covid-19 Variants:

- **Mask and eye protection for both staff and visitors at all times- implementing as of today**
- Twice daily high touch and low touch cleaning.
- Maintain strict hand hygiene, Physical distancing
- Limit social gatherings, and small group activities with residents
- Cohort residents to the same table to limit any exposure

Please read these guidelines before your next visit:

- Please do not visit the Site unless you are fully vaccinated.



- Only two family members are allowed to visit residents on the units. Please do not visit residents other than your loved ones. Please stay in resident's room as much as possible to avoid exposure to other residents.
- Please continue to **wear mask and face shield at all times** while you are in the building.
- Visitors should refrain from eating/drinking at the Site.

As COVID-19 cases still continue to occur in the community, we would like to encourage everyone eligible to get immunized against COVID-19 as soon as possible. Immunization protects yourself and others and helps to prevent severe illness and hospitalization.

Resident Clothes: It came to our attention that some of the resident's clothes weren't labelled when brought in as it wasn't dropped off at the nursing station for labelling. This caused some of the clothes go missing. Please ensure all clothes **must be** labelled, otherwise there is no way for laundry staff to know where to drop the clothes off.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, Thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC

Charlotte McFadden, CEO