



Date: January 14, 2022

Dear Residents and loved ones of Allen Gray Care Centre,

We are on "Confirmed Covid-19 Outbreak" as of Dec.31, 2021

We have a total of 9 active staff members tested positive for covid-19 as of today (may have been acquired from the community). 26 staff members recovered and back to work already. We are still able to manage the kitchen services and providing tray services to the both LTC units and Lodge residents. We redeployed staff members from other disciplines to provide all necessary care to residents whenever there is a shortage of HCAs.

Second Floor: We have a total of 10 active residents (9 residents in Aspen and one resident in Willow) tested positive via PCR. One resident who was already on End of Life passed away while tested for Covid positive. All residents are isolated to their rooms in Aspen and Willow to prevent further exposure to other residents.

Third Floor: We have one resident in Pine and one resident in Spruce tested positive and remains asymptomatic.

Lodge: We have two residents tested positive (confirmed by PCR testing) in Lodge. All other 15 Asymptomatic residents were swabbed as of yesterday and still pending their results. We are asking all residents in Lodge to stay in their rooms, wearing mask and providing tray services.

We are following all guidelines from the PH, CDC and AHS. As most of you already know, 34/38 LTC sites are under outbreak and 41/46 Assisted/Supportive Living sites are under outbreak at this time.

We will only allow the following types of visitation during Outbreak. All social visits are suspended at this time.

- End of Life (EOL)
- Significant change in condition
- Essential visits (Feeding, managing emotional and mental wellbeing of residents).

We implemented the following guidelines:

1. Mask and Eye protection at ALL times in the facility, with the exception of when eating/drinking during meals (for staff only), ensuring you are physically distanced from others.
2. High and low touch cleaning, 3 times a day
3. Active screening of both staff and visitors. Active screening is defined as verbally asking every staff and visitor each screening questions.
4. Removed shared items (e.g. salt shakers)
5. Follow break room guidelines. Daily break room audits. Main cafeteria maximum 2 people on a table, however if space allows, one person per table.
6. Rigorous hand hygiene



7. Staff are not to enter facility if they have symptoms, if symptoms are developed during their shift to notify manager and leave immediately.
8. Monitor symptoms of residents. Currently focus on swabbing symptomatic residents.
9. Perform rapid test 1, 3, 7 days and symptoms screening for residents who are close contacts.
10. Use disposable cutlery and plates when serving meals.
11. Hair salon is closed until further notice
12. Recreation can have small group activities as long as the residents are physically distant from one another (10 people max).
13. Discourage visitations especially for symptomatic and COVID + residents. If visitors decide to visit symptomatic/COVID + resident, ensure they are donning and doffing PPE appropriately. Encourage different form of visitation (E.g. virtual visits)

We understand the importance of connecting with families. We encourage you to stay in touch with your loved ones through virtual visits via FaceTime or Skype.

Please call Rhea or Ellen to book virtual visits for LTC and Poonam for Lodge.

- Virtual Bookings can be done by calling 780-469-9606 and dial in the following extensions:

For Lodge Ext. 211 or 261 and look for Poonam. Poonam will be booking virtual calls for Lodge residents Monday to Friday.

For 2nd Floor Residents Ext. 212 and look for Ellen or email visit2@allengray.ab.ca

For 3rd Floor Residents Ext. 254 and look for Rhea or email visit3@allengray.ab.ca

- We will be confirming your booking through email or phone call
- We are accepting Bookings Monday to Friday except statutory holidays from 8 am to 3 pm.
- The Virtual Visitation Schedules remains same as before.

As COVID-19 cases still continue to occur in the community, we would like to encourage everyone eligible to get immunized against COVID-19 as soon as possible. Immunization protects yourself and others and helps to prevent severe illness and hospitalization.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, Thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC, 

Charlotte McFadden, CEO