



Date: February 03, 2022

Dear Residents and Loved Ones of Allen Gray Care Centre,

Further to the communication sent you on January 26th, we wanted to provide you with an update regarding the COVID-19 outbreak.

Staff: We have no more active staff members tested positive for covid-19 as of today and all others are recovered and back to work already. We redeployed Recreation staff to provide all necessary care to residents while we are on this outbreak. OT/PT re-started most of their activities as of Jan. 28th, 2022.

Second Floor: We have 4 active residents and 15 residents recovered so far. One resident passed away while in hospital.

Third Floor: We have 7 active residents and 4 residents recovered so far.

Most of the residents remains asymptomatic or mild symptoms only. All Covid-19 positive residents are isolated to their rooms to prevent further exposure to other residents.

Lodge: No active cases at this time.

We continue to work closely with public health regarding this outbreak and remain diligent in following all outbreak protocols currently in place to ensure the continued safety of residents and employees. This includes the daily audits of Personal protective Equipment (PPE) during every shift to ensure that employees are adhering to requirements during an outbreak. Our frontline staff continue to closely monitor our residents for signs and symptoms of COVID-19.

As the COVID-19 activity continues in the community, please ensure you are following all precautionary measures in place including continuously wearing a mask and face shield for the duration of your visit.

Did you know that vaccine effectiveness against infection may decline over time? Especially with the highly transmissible Omicron variant. But vaccination remains the best way to prevent severe illness and outcomes. Additional doses will boost immunity to improve protection and limit spread. Everyone 18 and older can get a third dose 5 months after their second dose. Visit the Alberta Vaccine Portal at this link <https://bookvaccine.alberta.ca/vaccine/s/> to book online.

We will only allow the following types of visitation during Outbreak. All social and non-essential visits are suspended at this time.

- End of Life (EOL)
- Significant change in condition
- Essential visits (Feeding, managing emotional and mental wellbeing of residents).



We understand the importance of connecting with families. We encourage you to stay in touch with your loved ones through virtual visits via FaceTime or Skype.

Please call Rhea or Ellen to book virtual visits for LTC and Poonam for Lodge.

- Virtual Bookings can be done by calling 780-469-9606 and dial in the following extensions:

For Lodge Ext. 211 or 261 and look for Poonam. Poonam will be booking virtual calls for Lodge residents Monday to Friday.

For 2nd Floor Residents Ext. 212 and look for Ellen or email visit2@allengray.ab.ca


For 3rd Floor Residents Ext. 254 and look for Rhea or email visit3@allengray.ab.ca

- We will be confirming your booking through email or phone call
- We are accepting Bookings Monday to Friday except statutory holidays from 8 am to 3 pm.
- Please minimize your calls to a maximum of 10-15 minutes, so we can accommodate all resident's families.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, Thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC , 
Charlotte McFadden, CEO