



Date: February 16, 2022

Dear Residents and Loved Ones of Allen Gray Care Centre,

Further to the communication sent you on February 3rd, we wanted to provide you with an update regarding the COVID-19 outbreak.

We have no more active staff members /residents tested positive for covid-19 as of today. All staff members are recovered and back to work already. Recreation and OT/PT resumed most of their activities as of last week.

Our outbreak tentative lift date is as of Feb. 25, 2022 as long as we have no more new active residents or staff.

In response to the omicron wave, we have implemented a number of protocols for our site to ensure we are protecting our beloved residents:

- Increased use of staff and resident rapid testing, including enhanced daily testing for any staff member who is a known close contact of a suspected or confirmed COVID-19 case
- Isolation and testing of all symptomatic residents, as well as any resident returning from hospital or returning from out of facility pass
- Reduced in-person visitation (see below)
- Reduced numbers of in-person recreation activities

We understand the importance of visitation to maintain resident's physical, mental and emotional well being. In-person visitation is currently restricted to the Fully Vaccinated Designated Support Persons (DSPs) only.

All visiting is restricted to in-room only. If your loved one is in a semi-private or shared room, only one DSP may visit at a time. If your loved ones is in a private room, a maximum of two DSPs may visit at a time.

Visitors are strongly encourage to bring a KN95 or N95 mask when visiting (unfortunately, we are unable to supply them). If you are not able to bring one, we will provide you with a Level 3 surgical mask and face shield.

Visitors must provide proof of full immunization, must not have had close contact with a confirmed or suspected COVID-19 case in the last 14 days, and must not have returned from out of country in the last 14 days.



Under the current guidelines from AHS, a COVID positive individual is deemed "Recovered" when all symptoms resolved and the individual has gone 48 hours without a fever. Individuals are not permitted to be PCR tested for 90 days.

If you are **not fully immunized**, you are strongly encouraged to reconsider your need to attend to the resident onsite. If you need to visit your loved ones and you are one of the DSPs, you must obtain a negative PCR or rapid testing within 72 hours of your visit. We encourage you to stay in touch with your loved ones through virtual visits via FaceTime, phone call or Skype.

Please call Rhea or Ellen to book virtual visits for LTC and Poonam for Lodge.

- Virtual Bookings can be done by calling 780-469-9606 and dial in the following extensions:

For Lodge Ext. 211 or 261 and look for Poonam. Poonam will be booking virtual calls for Lodge residents Monday to Friday.

For 2nd Floor Residents Ext. 212 and look for Ellen or email visit2@allengray.ab.ca

For 3rd Floor Residents Ext. 254 and look for Rhea or email visit3@allengray.ab.ca

- We will be confirming your booking through email or phone call
- We are accepting Bookings Monday to Friday except statutory holidays from 8 am to 3 pm.
- Please minimize your calls to a maximum of 10-15 minutes, so we can accommodate all resident's families.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, Thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC

Charlotte McFadden, CEO