



Date: April 21, 2023

Dear Residents and Loved Ones of Allen Gray Care Centre,

**We are on "Confirmed Covid-19 Outbreak as of April 14, 2023"**

**Residents:**

**Second Floor:** We have a total of 20 residents (Willow- 11, Birch- 7, Aspen-2) tested positive for Covid-19 and 1 resident refused to have her NP swab done, so keeping her in isolation.

**Third Floor:** We have a total of 7 residents (Spruce-5, Pine-1, FIR-1) tested positive for Covid-19 and 1 resident is off isolation already.

Majority of our residents are having mild symptoms only. We are using Paxalovid for those positive residents who are eligible to receive them.

**Recreation:** Group activities are cancelled and 1:1 recreation activity in all houses. They are helping with hand hygiene for residents, high touch cleaning, feeding, hydration and basic care needs for residents.

**Hair Salon-** Should be closed for now except for Lodge residents.

**Since the numbers are going up, we ask that you restrict your visits to the Site. We are allowing only Essential and End of Life visits at this time.**

If you are exposed and if you have any symptoms, please do not visit the site.

Residents in LTC are not allowed to go down to the main cafeteria while we are on outbreak.

We are continuing to follow all guidelines from the PH, CDC and AHS. Tentative lift date will be April 29, 2023

**We implemented the following guidelines:**

1. Mask at ALL times in the facility and we encourage you to wear eye protection while we are on facility wide outbreak, with the exception of when eating/drinking during meals (for staff only), ensuring you are physically distanced from others.
2. High touch cleaning, 2 times a day and low touch cleaning once daily.
3. Removed shared items (e.g. salt shakers)
4. Follow break room guidelines. Main Dining/cafeteria maximum 2 people on a table,
5. Rigorous hand hygiene.
6. Staff are not to enter facility if they have symptoms, if symptoms developed during their shift to notify manager and leave immediately.
7. Monitor symptoms of residents daily. Currently focus on swabbing any symptomatic residents.
8. Visitors who choose to visit should be advised of potential risk of exposure to practice good hand hygiene and limit visit to one (1) resident and exit the facility immediately after the visit.



9. Request that all visitors/Designated Support Persons (DSPs) report to the nursing desk/reception before visiting residents.
10. Visitors/DSP should be advised of potential risk of exposure if visiting a symptomatic resident.
11. Maintain isolation of symptomatic residents. Discourage visitations especially for symptomatic and COVID + residents. If visitors decided to visit symptomatic/COVID + resident, ensure they are donning and doffing PPE appropriately.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, thank you and we appreciate all the support and concern.

Sincerely,

Manju George, DOC