



Date: January 24, 2022

Dear Residents and Loved Ones of Allen Gray Care Centre,

**We are on “Confirmed Covid-19 Outbreak as of December 27, 2022.**

**Residents:** One Covid-19 case and one RSV case in the facility.

**We are allowing only Essential and End of Life visits at this time.**

If you are exposed and if you have any symptoms, please do not visit the site. We ask that you limit your visit as much as possible while we are on the outbreak.

We are continuing to follow all guidelines from the PH, CDC and AHS.

**We implemented the following guidelines:**

1. Mask at ALL times in the facility and we encourage you to wear eye protection while we are on outbreak, with the exception of when eating/drinking during meals (for staff only), ensuring you are physically distanced from others.
2. High touch cleaning, 2 times a day and low touch cleaning once daily.
3. Removed shared items (e.g. salt shakers)
4. Follow break room guidelines. Main Dining/cafeteria maximum 2 people on a table,
5. Rigorous hand hygiene.
6. Staff are not to enter facility if they have symptoms, if symptoms developed during their shift to notify manager and leave immediately.
7. Monitor symptoms of residents daily. Currently focus on swabbing any symptomatic residents.
8. Hair salon will be closed.
9. Recreation activities are stopped at this time. Since we are struggling with staffing shortages, recreation staff will be redeployed to help out with basic care needs of the residents.
10. Maintain isolation of symptomatic residents. Discourage visitations especially for symptomatic and COVID + residents. If visitors decided to visit symptomatic/COVID + resident, ensure they are donning and doffing PPE appropriately.
11. Active screening of visitors and DFSPs prior to entering the facility or visiting residents during the outbreak.
12. Encourage visitors to postpone visiting if possible. Visitors who choose to visit should be advised of potential risk of exposure to practice good hand hygiene and limit visit to one (1) per resident and exit the facility immediately after the visit.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them for the duration of the outbreak.

Again, thank you and we appreciate all the support and concern.

Sincerely,



Manju George, DOC

Charlotte McFadden, CEO